1. Patients or caregivers with experience relevant to the conference’s central theme actively participate in the design and planning of the event, including the selection of themes, topics and speakers.

The ‘innovaties in de (thuis)zorg’ events are build up out of patient experience. We asked multiple of our patients what they want to know about innovations, they told us that they would like to know what users/patients think. They said you can say that it works, but I would like to hear from the user itself. The patients then told us, what they wanted to know about what innovations. This started our event. We decided to do video interviews with patients using technology. We asked our employees to help us find patients willing to participate, eventually we found 10+ patients using technology to participate.

2. Patients or caregivers with experience of the issues addressed by the event participate in its delivery, and appear in its physical audience.

Because of our relatively old and vulnerable target group it was decided that we were going to have video interviews with patients using technology. The interviews will be played during the event. We invited patients and caregivers, but because of the relatively old and vulnerable age group they could not commit to coming to the event. We thought that having them present in video form would be a nice solution.

3. Travel and accommodation expenses for patients or carers participating in the advertised programme are paid in full, in advance. Scholarships are provided by the conference organisers to allow patients or carers affected by the relevant issues to attend as delegates.

Patients or caregivers can contact us if they are willing to come. We can arrange transport for them suitable for their situation (wheelchair) and will make sure this form of transportation will take them home at the end of the day.

4. The disability requirements of participants are accommodated. All applicable sessions, breakouts, ancillary meetings, and other programme elements are open to patient delegates.

All the locations are wheelchair accessible. Trained nurses will be at location the give participants care of they need it or in emergency situations. A resting room is available for patients.

5. Access for virtual participants is facilitated with free streaming video provided online wherever possible.

A Facebook livestream of one of the events will be available at the facebook of Meandergroep zuid-limburg. It will be an interactive livestream, watchers will be able to ask questions or the comment. These questions and comments will be answered in the livestream.